

# U.S. Post-Incident Partners and Vendors

## Breach and Privacy Counsel

Legal counsel specializing in data breaches and privacy events – especially important if customer information was accessed and various state laws were triggered, requiring customer notification – can help in interpreting various state regulations and responsibilities under the law (if any) and can assist in crafting a customer notice letter. They can also assist in coordinating other subject matter experts needed to respond to a privacy or data breach incident.

### Alston & Bird LLP

Kate Hanniford  
202-239-3725  
[kate.hanniford@alston.com](mailto:kate.hanniford@alston.com)

Kimberly Peretti  
202-239-3720  
[kimberly.peretti@alston.com](mailto:kimberly.peretti@alston.com)

### Arnold & Porter Kaye Scholer, LLP

Marcus Asner  
212-836-7222  
[marcus.asner@apks.com](mailto:marcus.asner@apks.com)

### Baker, Donelson, Bearman, Caldwell & Berkowitz, PC

Alisa Chestler  
615-726-5589  
[achestler@bakerdonelson.com](mailto:achestler@bakerdonelson.com)

Layna Cook Rush  
225-381-7043  
[lrush@bakerdonelson.com](mailto:lrush@bakerdonelson.com)

### Baker Hostetler LLP

Ted Kobus  
212-271-1504  
[tkobus@bakerlaw.com](mailto:tkobus@bakerlaw.com)

### Carlton Fields, P.A.

Joseph Swanson  
813-229-4335  
[jswanson@carltonfields.com](mailto:jswanson@carltonfields.com)

John Clabby  
813-229-4229  
[jclabby@carltonfields.com](mailto:jclabby@carltonfields.com)

Steve Brodie  
305-539-7302  
[sbrodie@carltonfields.com](mailto:sbrodie@carltonfields.com)

### Constangy Brooks Smith & Prophete, LLP

Richard Goldberg  
917-744-1760  
[rgoldberg@constangy.com](mailto:rgoldberg@constangy.com)

Sean Hoar  
503-459-7707  
[shoar@constangy.com](mailto:shoar@constangy.com)

Emily Long  
817-371-0051  
[elong@constangy.com](mailto:elong@constangy.com)

Alyssa Watzman  
240-398-8255  
[awatzman@constangy.com](mailto:awatzman@constangy.com)

### Davis Wright Tremaine LLP

Chris Avery  
212-603-6464  
[christopheravery@dwt.com](mailto:christopheravery@dwt.com)

### Debevoise & Plimpton LLP

Jim Pastore  
212-909-6793  
[jjpastore@debevoise.com](mailto:jjpastore@debevoise.com)

Luke Dembosky  
202-430-9923  
[ldembosky@debevoise.com](mailto:ldembosky@debevoise.com)

### DLA Piper

Andrew Serwin  
858-677-1418 (Office)  
858-735-6552 (Mobile)  
[andrew.serwin@dlapiper.com](mailto:andrew.serwin@dlapiper.com)

### Dorsey & Whitney LLP

Robert Cattanach  
612-340-2873  
[cattanach.robert@dorsey.com](mailto:cattanach.robert@dorsey.com)

### Eversheds Sutherland (US) LLP

Brian Rubin  
202-383-0124  
[brianrubin@eversheds-sutherland.com](mailto:brianrubin@eversheds-sutherland.com)

### Fenwick & West LLP

Rodger Cole  
650-335-7603  
[rcole@fenwick.com](mailto:rcole@fenwick.com)

### Holland & Knight LLP

Mark Melodia  
212-513-3583  
[mark.melodia@hkllaw.com](mailto:mark.melodia@hkllaw.com)

### King & Spalding LLP

Robert Hudock  
202-626-5521  
[rhudock@ksllaw.com](mailto:rhudock@ksllaw.com)

Phyllis Sumner  
404-572-4799  
[psumner@ksllaw.com](mailto:psumner@ksllaw.com)

### Mayer Brown LLP

Jeffrey Taft  
202-263-3293  
[jtaft@mayerbrown.com](mailto:jtaft@mayerbrown.com)

### McDonald Hopkins LLP

James Giszczak  
248-220-1354  
[jgiszczak@mcdonaldhopkins.com](mailto:jgiszczak@mcdonaldhopkins.com)

### Morgan Lewis & Bockius LLP

Gregory Parks  
215-963-5170  
[gregory.parks@morganlewis.com](mailto:gregory.parks@morganlewis.com)

### Morrison & Foerster, LLP

Miriam Wugmeister  
212-506-7213  
[mwugmeister@mofo.com](mailto:mwugmeister@mofo.com)

Kristen Mathews  
212-336-4038  
[kmathews@mofo.com](mailto:kmathews@mofo.com)

### Mullen Coughlin LLC

John Mullen  
610-608-8785  
[jmullen@mullen.law](mailto:jmullen@mullen.law)  
844-885-1574 (Hotline)  
[breachhotline@mullen.law](mailto:breachhotline@mullen.law)



**Breach and Privacy Counsel, cont.**

**Norton Rose Fulbright U.S. LLP**

Chris Cwalina  
202-662-4691 (Office)  
202-340-3435 (Mobile)  
[chris.cwalina@nortonrosefulbright.com](mailto:chris.cwalina@nortonrosefulbright.com)  
Will Daugherty  
713-651-5684 (Office)  
214-734-7919 (Mobile)  
[will.daugherty@nortonrosefulbright.com](mailto:will.daugherty@nortonrosefulbright.com)

**Orrick Herrington & Sutcliffe LLP**

Doug Meal  
617-880-1880  
[dmeal@orrick.com](mailto:dmeal@orrick.com)  
Michelle Visser  
415-773-5518  
[mvisser@orrick.com](mailto:mvisser@orrick.com)  
**Ropes & Gray LLP**  
Mark Szpak  
617-951-7606  
[mark.szpak@ropesgray.com](mailto:mark.szpak@ropesgray.com)

**Weil, Gotshal & Manges LLP**

Eric Hochstadt  
212-310-8538  
[eric.hochstadt@weil.com](mailto:eric.hochstadt@weil.com)  
**White & Case LLP**  
Jaime Bianchi  
305-995-5259  
[jbianchi@whitecase.com](mailto:jbianchi@whitecase.com)  
**Wilson Elser Moskowitz Edelman & Dicker LLP**  
Jura Zibas  
212-915-5756  
[jura.zibas@wilsonelser.com](mailto:jura.zibas@wilsonelser.com)

**Forensics and Investigations**

Third-party experts who assist with investigation and remediation, including determining the facts around the data breach incident and understanding the extent of the event.

**Alvarez & Marsal**

Rocco Grillo  
Managing Director  
917-693-9700  
[rgrillo@alvarezandmarsal.com](mailto:rgrillo@alvarezandmarsal.com)  
[cyberresponse@alvarezandmarsal.com](mailto:cyberresponse@alvarezandmarsal.com)

**Ankura**

Brent Riley  
540-848-5404  
[brent.riley@ankura.com](mailto:brent.riley@ankura.com)  
800-496-0089 (Hotline)  
[incident@ankura.com](mailto:incident@ankura.com) (24/7/365 assistance)

**Arete Incident Response**

Brookes Taney  
952-607-5935  
[btaney@areteir.com](mailto:btaney@areteir.com)  
866-210-0955 (Hotline)  
[arete911@areteir.com](mailto:arete911@areteir.com)

**BlueVoyant**

Vincent D'Agostino  
516-493-1016  
Austin Berglas  
646-889-2597  
[incident@bluevoyant.com](mailto:incident@bluevoyant.com)

**Charles River Associates**

Bill Hardin  
312-619-3309  
[bhardin@crai.com](mailto:bhardin@crai.com)

**CrowdStrike Services**

Charlie Groves  
303-887-0506  
[charlie.groves@crowdstrike.com](mailto:charlie.groves@crowdstrike.com)  
855-276-9347 (Hotline)  
[services@crowdstrike.com](mailto:services@crowdstrike.com)

**Kivu Consulting, Inc.**

Dmitri Strakhov  
646-988-8239  
[dstrakhov@kivuconsulting.com](mailto:dstrakhov@kivuconsulting.com)  
855-548-8767 (Hotline)  
[incidentresponse@kivuconsulting.com](mailto:incidentresponse@kivuconsulting.com)

**KPMG**

James R. Arnold  
314-740-2626  
[jaronald@kpmg.com](mailto:jaronald@kpmg.com)

**Kroll Cyber Risk**

Ben Demonte  
201-687-8732  
[bdemonte@kroll.com](mailto:bdemonte@kroll.com)  
[cyberresponse@kroll.com](mailto:cyberresponse@kroll.com)

**Mandiant, a FireEye Company**

David Wong  
703-996-3012  
[inbounds@mandiant.com](mailto:inbounds@mandiant.com)

**Nardello & Co.**

Scott Nawrocki  
212-537-5300  
[snawrocki@nardelloandco.com](mailto:snawrocki@nardelloandco.com)  
[cyber.response@nardelloandco.com](mailto:cyber.response@nardelloandco.com)

**Palo Alto Networks, Unit 42**

Kimberly Horn  
917-710-6619  
[khorn@paloaltonetworks.com](mailto:khorn@paloaltonetworks.com)  
866-4-UNIT42 (Hotline)  
[unit42-investigations@paloaltonetworks.com](mailto:unit42-investigations@paloaltonetworks.com)

**RSA**

David Gaik  
888-480-0707  
[ir.management@netwitness.com](mailto:ir.management@netwitness.com)

**Stroz Friedberg**

Jeffrey Jansen  
215-255-1764  
[jeff.jansen@strozfriedberg.com](mailto:jeff.jansen@strozfriedberg.com)  
[incidentresponse@strozfriedberg.com](mailto:incidentresponse@strozfriedberg.com)

**Tracepoint, a Booz Allen Hamilton Company**

Rob Driscoll  
9516-732-0300  
[rob.driscoll@tracepoint.com](mailto:rob.driscoll@tracepoint.com)  
844-TRACE-04 (Hotline)  
[incident@tracepoint.com](mailto:incident@tracepoint.com)

**Verizon Risk Team**

Chris Novak  
914-574-2805  
[chris.novak@verizon.com](mailto:chris.novak@verizon.com)  
844-819-6071 (Hotline)



## Notification and Post-Breach Services

Many organizations that have suffered a data breach or privacy incident use outside vendors that specialize in notification services, call center operations and that offer customers credit monitoring and identity theft services.

### Epiq Systems

Katrina Day  
360-605-8263  
[katrina.day@epiqglobal.com](mailto:katrina.day@epiqglobal.com)  
[DL-DataBreachTeam@epiqglobal.com](mailto:DL-DataBreachTeam@epiqglobal.com)

### Experian

Ozzie Fonseca  
949-567-3851  
[ozzie.fonseca@experian.com](mailto:ozzie.fonseca@experian.com)

### First Watch Technologies, Inc.

David Vizzi  
866-221-0150  
[dave.vizzi@firstwatchcorp.com](mailto:dave.vizzi@firstwatchcorp.com)

### IBC Intelligence Business Concepts, Inc.

Samir Shah  
917-593-7682  
[sshah@intellbc.com](mailto:sshah@intellbc.com)  
[clientservice@intellbc.com](mailto:clientservice@intellbc.com)

### ID Experts

Ian Kelly  
971-242-4716  
[ian.kelly@idexpertscorp.com](mailto:ian.kelly@idexpertscorp.com)

### Kroll Cyber Risk

Hillary Parkins  
615-924-7932  
[hillary.parkins@kroll.com](mailto:hillary.parkins@kroll.com)  
Jim Leonard  
615-496-6749  
[jim.leonard@kroll.com](mailto:jim.leonard@kroll.com)  
877-300-6816 (Hotline)  
[breachnotification@kroll.com](mailto:breachnotification@kroll.com)

### TransUnion

Gillian Johnson  
312-985-3629  
[gjohnso@transunion.com](mailto:gjohnso@transunion.com)

## Public Relations

Skilled public relations specialists help develop and manage communications about any breach.

### Hill + Knowlton Strategies

Kevin Elliott  
[kevin.elliott@hkstrategies.com](mailto:kevin.elliott@hkstrategies.com)  
Nancy Fitzsimmons  
[nancy.fitzsimmons@hkstrategies.com](mailto:nancy.fitzsimmons@hkstrategies.com)  
212-885-0306 (Hotline)

### Jaderoq, LLC

Jason Maloni  
202-834-9677  
[jmaloni@jaderoq.com](mailto:jmaloni@jaderoq.com)

### Levick Communications

John Lovallo  
917-612-8419  
[crisisresponse@levick.com](mailto:crisisresponse@levick.com)

If you are a CyberEdge policyholder and suspect a cyber attack has occurred or is in progress, call our 24/7 CyberEdge Claims Hotline at 1-800-CYBR-345 (1-800-292-7345) immediately. Once a call is made, the CyberEdge Claims Team will coordinate with you to implement your response plan, engage any necessary vendors including breach counsel and forensics firms to identify immediate threats, and start the restoration and recovery process.

Contacting a CyberEdge partner or vendor prior to reporting the claim or event to AIG does not constitute formal notice of a claim. Services performed by any vendor prior to providing notice to AIG may not be covered under your policy.

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