



Coverage and Support for Workplace Violence and Active Shooter Incidents

Prepare your organization for the unthinkable. Coverage, training and support for an ever-changing terror landscape.

Workplace violence and active shooter incidents continue to increase and evolve. Comprehensive coverage paired with in-depth employee training and support is essential to ensure individuals and organizations are the utmost prepared. Insureds benefit from unparalleled consulting, public relations and emergency travel services from Crisis24, a global specialist in crisis prevention and response, R3 Continuum, a crisis leadership preparedness and response consultancy and AIG travel and security assistance.

Spanning ideologies and unpredictable locations, these incidents are usually in crowded public areas and aim to create maximum panic.

They can include:

- Workplace violence
- Disgruntled employees, customers, guests, students, volunteers or parishioners
- Hostage situation
- Active shooter

Protection if the unthinkable occurs

Insureds can make certain they are prepared in the event an attack does occur. A number of post-event services and coverages are available via CrisiSolution's Assault Endorsement.

- Coverage available via the endorsement includes, but is not limited to:
 - Death or dismemberment
 - Business interruption
 - Legal liability
 - Loss of attraction
- Expenses:
 - Psychiatric and medical support
 - Public relations support
 - Increased cost of security
- Off premises cover when traveling on behalf of or at direction of the insured organization, including employees, students, volunteers and parishioners
- No media stipulation required to trigger coverage

Training and support

Cost effective and proven strategies for small organizations to reduce the risk of incident.

Insureds can test and improve their ability to prevent and, in worst case, respond to an attack via an in-depth training and support program provided by global risk and crisis management consultancy, Crisis24.

Training and support can include, but is not limited to:

- Workshops and services
 - Corporate reviews
 - Security risk/crisis management policies and plans
 - e-learning
- Ongoing support
 - Threat assessments including post incident support
 - Behavioral assessments
 - Site surveys including security staff SOPs
 - Emergency management plans
 - Incident management training/simulated incidents



Crisis Prevention and Response

Crisis24

Crisis24 is a specialized crisis prevention and response consultancy. Since 1990 Crisis24 has been committed to helping clients understand the threats to their people, property and brand name reputation. Their U.S. team provides clients with the expertise to mitigate and manage Active Shooter and Workplace Violence risks so they can effectively protect their employees, students, congregation members, guests and their families.

Crisis24 carefully selects and trains crisis response consultants from a variety of backgrounds including law enforcement, intelligence agencies, the military and the commercial security sector. Clients can be certain that the team they deploy to help is of the highest caliber and working to Best Practice standards.

Crisis24 has responded to 80-100 cases each year since 1990, evidencing their incident resolution expertise, regardless of the type of incident, the operating environment or complexity.

Crisis24 also provides consulting solutions that support each client's unique business needs. See a detailed service listing on page one of this document.

R3 Continuum

For three decades, R3 Continuum's crisis leadership preparedness and response consultancy has helped executives and organizations worldwide. As a psychologically based firm, they have the experience, expertise and reach to quickly and effectively protect reputation and other core assets when unexpectedly threatened. R3 responds to over 1,500 disruptive events per month. Its broad and active service portfolio allows them to provide solutions based on industry best practices in order to diminish the probability and severity of individual, strategic, operational and financial impacts.

R3 Continuum provides insureds with services including, but not limited to:

- Strategic crisis planning, training, education, exercises and simulations
- Executive resilience support, on-demand consultations, coaching and large event assistance
- Strategic crisis response, communications, services and management

AIG Travel

With a wide array of travel and security assistance services, AIG Travel helps millions of travelers solve problems and manage risks worldwide. Wherever CrisiSolution policyholders may travel to,* in the event of a security issue or unexpected travel problem, AIG Travel is never more than a phone call away. Through eight wholly owned, state-of-the-art global service centers conveniently located in Asia, Europe and the Americas, customers have access to 24/7 emergency travel assistance and security services with more than 40 languages spoken onsite.

AIG Travel helps CrisiSolution policyholders address their emergency travel needs with expediency and expert care, including:

- Domestic U.S. capabilities of the AIG Travel security team
- 24/7 worldwide travel assistance
- Global Watch assistance website and mobile app, www.aig.com/globalwatch

Learn more at www.aig.com/KidnapandRansom or contact us at FinancialLines@aig.com.

*AIG Travel cannot provide assistance into any country that is the subject of economic and/or diplomatic sanctions, prohibitions or restrictions.

AIG Travel, a member of American International Group, Inc., provides travel insurance and global assistance through innovative product offerings. Travel Guard® is the marketing name for its portfolio of travel insurance and travel-related services. From lost luggage to a medical emergency, our 24/7 multilingual assistance team is always just a phone call away. Through our global service centers and a network of experienced providers, we deliver medical and security assistance to help our customers travel with confidence. AIG Travel is a socially responsible and inclusive organization that meets the diverse needs of leisure and corporate travelers alike. Learn more at www.aig.com/travel or www.travelguard.com, and follow us on Twitter, Facebook, Instagram and LinkedIn. American International Group, Inc. (AIG) is a leading global insurance organization. AIG member companies provide a wide range of property casualty insurance, life insurance, retirement solutions, and other financial services to customers in more than 80 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange. Additional information about AIG can be found at www.aig.com | YouTube: www.youtube.com/aig | Twitter: [@AIGinsurance](https://twitter.com/AIGinsurance) [www.twitter.com/AIGinsurance](https://twitter.com/AIGinsurance) | LinkedIn: www.linkedin.com/company/aig. These references with additional information about AIG have been provided as a convenience, and the information contained on such websites is not incorporated by reference herein. AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at www.aig.com. All products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Products or services may not be available in all countries and jurisdictions, and coverage is subject to underwriting requirements and actual policy language. Non-insurance products and services may be provided by independent third parties. Certain property-casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds, and insureds are therefore not protected by such funds.