

Abuse Prevention Services AIG Programs Service Profile

At AIG Programs, we specialize in providing risk management services to our insureds. We understand the issues faced by organizations serving children and vulnerable adults and work to help minimize the potential for loss. To help keep clients safe from abuse by an employee, volunteer or another program participant, we have partnered with Praesidium, Inc. — a national leader in abuse risk management. Listed below are several of their loss control solutions, many of which are available at no additional cost to our clients.

Armatus[®] Learn to Protect Training

Part-time and full-time, from managers to direct care employees to volunteers, executives to board members, everyone has a contribution to make and a role to fulfill in the commitment to keep kids safe. This is exactly why Praesidium offers the Armatus Learn to Protect System. At the core of the system are 25-to 45-minute online courses that are designed to ignite the learning process and provide learners with tools they need to put child safety practices to work.

Armatus online courses include actionable learning objectives, research-validated content, engaging graphics, frequent interactivity and a content mastery quiz. The online courses are just the beginning as learners are supported with a variety of tools to help remind them of what they learned and help them put the learning into practice.

Discounted Services on Criminal Background Checks

Praesidium has developed a comprehensive background check package that includes: a social security number trace and alias search, multi-state criminal records search, national sex offender registry search, and national and international security searches. This search is one of the most comprehensive searches in the industry and includes over 305 million criminal records from county, state, national and international sources. The package is made available to our clients at a discounted rate and includes the following services:

- Initial consultation call
- Standard consent form to use with your applicants
- Comprehensive user's manual for the online background check system
- Interpretation of background check results and reports with criminal hits and guidance regarding adverse actions procedures, upon request

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Safety Blog and Bulletins

This blog serves as a way to keep employees and volunteers well informed about how to keep those in their care safe from abuse. Praesidium's blog allows their experts to interact in real time; answering questions, sharing what we are learning in the field, and commenting on relevant news items. Please visit website.praesidiuminc.com/child-abuse-prevention-blog. Additionally, email **praesidium@praesidiuminc.com**, with subject line "Add me to your mailing list" to join Praesidium's mailing list for quarterly bulletins that contain key content and popular posts from the blog.

Toll-Free Confidential Abuse Helpline

Praesidium's experts are just a phone call away to provide our clients with guidance on abuse prevention, managing risks and responding to dangerous or potentially costly situations.

For larger complex risks, more extensive services are also available as part of the coverage, including:

Policy Analysis

Sound policies provide the foundation for a safe work environment. They guide employees and volunteers on what is and is not acceptable, they set organizational tolerance levels, and they can help protect organizations when facing litigation. Polices should address such ever-changing issues such as whether employees can communicate with clients via email, social networking sites or after work, among other important topics. Praesidium reviews and provides detailed analysis report of our clients' policies as well as resources for any recommendations suggested upon request.

On-Site Management Systems Review

Praesidium's Management Systems Review identifies potential gaps in our clients' risk management practices related to preventing the sexual abuse of children or vulnerable adults by an employee, volunteer or another program participant. Praesidium analyzes existing policies; interviews representatives from program, human resources, risk management, legal and training as well as reviews past incidents, allegations or litigation related to abuse. At the conclusion of this on-site review, Praesidium shares the findings with key leaders and recommends ways to address potential exposures.

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